



*Hambleton, Richmondshire and Whitby  
Clinical Commissioning Group*

**General Practice Five Year Forward View Action Plan  
Progress report as at June 2017**

This document represents a progress up-date against the plan submitted to NHS England in December 2016 to set out the CCG's delivery of its over-arching primary care strategy.

<b>Area</b>	<b>Objective(s)</b>	<b>Progress</b>
Organisational development	Effective engagement with primary care	<ul style="list-style-type: none"> <li>Continuing - locality meetings, newsletters, briefings at Council of Members and Chapter 3 events</li> <li>In addition, the CCG is looking to embed staff with practices / clusters for a day a week to improve engagement and help take forward MCP development</li> </ul>
	Federated approach to deliver primary care at-scale Encourage primary care to work in clusters to help deliver primary care at scale Multi-community specialty provider (MCP) model	<ul style="list-style-type: none"> <li>Successful Chapter 3 events were held on 4 (Whitby) and 5 (Hambleton and Richmondshire) April to discuss the future model and next steps for primary care working together 'at-scale'</li> <li>A comprehensive offer of support has been made to primary care from the CCG to take forward the development of the MCP which has been positively received by practices</li> <li>Work is underway to agree which practices / clusters are interested in taking forward which development areas and hence what management support they will need from the CCG</li> </ul>
	'Time to care'	<ul style="list-style-type: none"> <li>The Heartbeat Alliance application for participation in the programme has been approved by NHS Improvement</li> <li>Facilitators have been allocated to the programme.</li> <li>A team of GPs and managers from HA, practices and the CCG are meeting with the facilitators to agree the structure and objectives of the programme, which is likely to focus on supporting practices working together at scale</li> <li>The programme is likely to be based on approximately 6 workshops, delivered in different localities</li> </ul>
	Vulnerable practice and resilience scheme	<ul style="list-style-type: none"> <li>Guidance is awaited from NHSE on the 2017/18 scheme requirements</li> </ul>

Clinical pathways	Frailty	<ul style="list-style-type: none"> <li>• The Electronic Frailty Index will provide a population profile of the frail elderly population and this will be delivered as part of the roll-out of the revised GMS contract from July</li> <li>• The specialist geriatric service is being specified with an aim to be commissioned by end July. This will include advice and guidance for GPs.</li> <li>• An integrated localities team specification mapping out a process for CGAs (Comprehensive Geriatric Assessment) and a new model of MAMs (Multi-Agency Meetings) to support the frailty pathway has been drafted and is being discussed with practices with a view to identifying pilot areas</li> <li>• Discussions have commenced with Fire Service and the Alzheimer's Society with a view to developing a pilot project focusing on prevention and supporting patients identified as mildly frail</li> </ul>
	Diabetes	<ul style="list-style-type: none"> <li>• The application for transformational funding was successful with £183K funding awarded for structured education, treatment processes, inpatient nursing and foot care</li> <li>• A new headline model of care placing care centrally within a primary and community care setting is being agreed. Delivering this will require service redesign, including streamlining primary care and augmenting with outreaching specialist support.</li> <li>• A set of milestones is being agreed with NHS England leading to the deployment of funding through Memorandums of Understanding with partner organisations</li> </ul>
	Optometry pathways	<ul style="list-style-type: none"> <li>• The CCG will work within the broader system across North Yorkshire and through STHFT in conjunction with S Tees CCG, however this isn't a service redesign priority currently</li> </ul>
	Planned care (gastroenterology and orthopaedics)	<ul style="list-style-type: none"> <li>• Actions are being implemented from the Gastroenterology workshop on 14 March 2017, to strengthen use of standard cancer referral forms, utilise the direct to test pathway, and ensure more patients are scoped and diagnosed at an earlier stage</li> <li>• Faecal calprotectin diagnostic pathway has been rolled out and the CCG is reviewing activity to improve utilisation</li> <li>• A successful orthopaedics workshop was held on 25 May which re-affirmed the importance of losing weight and stopping smoking before a major orthopaedic operation, and identified a range of areas where pathways can be improved by GPs, MSK &amp; surgical teams working together</li> </ul>

Access	Extended access	<ul style="list-style-type: none"> <li>• Heartbeat Alliance has now been re-registered with the CQC</li> <li>• The extended access service will commence from 3 July providing access at evenings and weekends across the three localities</li> <li>• The model of care is based on service provision across a number of hubs and through a range of different professional groups, including additional GP, nurse, physiotherapy and clinical pharmacist appointments.</li> <li>• HA are working with practices to finalise the operational details and ensure effective systems for pre-booking patients into the available appointments</li> </ul>
	Improved care for military families and their dependants	<ul style="list-style-type: none"> <li>• The CCG is finalising revised CVs for 2017/18 based on a reduced PMS Premium and increased directly commissioned service by the CCG</li> </ul>
	On-line consultation	<ul style="list-style-type: none"> <li>• To be reviewed again during 2017/18 in order to assess whether further opportunities are available linked to national funding allocations.</li> </ul>
	Care navigation	<ul style="list-style-type: none"> <li>• The training proposal has been discussed at the June practice managers meeting in order to finalise the content and agree what support would have most benefit for practices.</li> <li>• On the basis of the practice manager feedback, the CCG and HA will shortly approach the market to identify a training provider.</li> </ul>
Workforce	Over-arching workforce strategy	<ul style="list-style-type: none"> <li>• Developing as part of the new model for delivering primary care at-scale</li> <li>• New roles included in the clinical pathways and services outlined above.</li> </ul>
	Clinical pharmacists in GP practices	<ul style="list-style-type: none"> <li>• The CCG has reviewed the first year of the scheme which showed the scheme proved highly successful in terms of both embedding new roles within primary care and achieving medicines management efficiencies</li> <li>• The scheme has now been extended for a further year, to end June 2018, with contract variations as part of the GP out-of-hospital service being finalised</li> </ul>
	Physiotherapists in GP practices	<ul style="list-style-type: none"> <li>• Heartbeat Alliance have arranged physiotherapy provision as part of the new extended access service which will commence from 3 July</li> </ul>

	Primary care nursing workforce	<ul style="list-style-type: none"> <li>• Views on this project were sought from practices linked to the allocation of £3 per head funding to support the GP 5YFV. Feedback was that the scheme should continue and the CCG has committed that when the initial 2 year scheme ends a new recurrent scheme will be agreed with £1.50 per head funding as a minimum.</li> <li>• The CCG has now received and reviewed progress reports from practices / clusters on the standard CCG template. The projects show variable impact but also identify areas of potential good practice that the CCG would want to disseminate and include within a new broader scheme.</li> </ul>
	Practice Management	<ul style="list-style-type: none"> <li>• The CCG has been successful in accessing £10K funding from NHS England.</li> <li>• The practice managers discussed and amended the proposal for action-learning sets at their June meeting</li> <li>• Based on their feedback, the CCG will shortly select a provider and commission the training / development.</li> </ul>
	Practice-based mental health therapists	<ul style="list-style-type: none"> <li>• No action at this stage</li> </ul>
	Physician associates and Medical assistants National workforce development schemes	<ul style="list-style-type: none"> <li>• Led by NHS England centrally</li> </ul>
Infrastructure	Progress applications under the EETF (Estates and Technology Fund)	<ul style="list-style-type: none"> <li>• The EETF applications are still progressing through the NHS England process. Feasibility work is being undertaken for potential developments in the Catterick and Thirsk areas and at Glebe House and Quaker's Lane.</li> <li>• The CCG is also in the process of implementing a successful technology application. The purchase and roll-out of ambulatory ECG equipment has been completed in line with the new GP out-of-hospital service. Further work is required to purchase equipment to support complex wound care.</li> </ul>