

Title of Paper: Better Access Dashboard Progress Report															
Joint Commissioning of Primary Care Committee Meeting Date: 03/07/2018		Item Number: 7													
Report Sponsor: Gill Collinson		Report Author: Shirley Moses													
<p>1. Conflicts of Interest</p> <p>A conflict of interest occurs where an individual's ability to exercise judgement or act in one role is or could be impaired or otherwise influenced by his or her involvement in another role or relationship. The individual does not need to exploit his or her position or obtain an actual benefit, financial or otherwise. A potential for competing interests and/or a perception of impaired judgement or undue influence can also be a conflict of interest.</p> <p>Are there any potential conflicts of interest relating to this paper, which may arise within the committee and need to be addressed by the Chair of the Committee prior to this item being tabled?</p> <p>Yes <input type="checkbox"/> No <input checked="" type="checkbox"/></p> <p>If yes, please detail here the action taken by the Chief Finance Officer to prevent conflicts of interest within the decision making process</p> <p>Click here to enter text.</p>															
<p>2. This paper is for: Click here to enter text.</p> <table border="1" style="width: 100%; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="width: 25%;">Approval</th> <th style="width: 25%;">Decision</th> <th style="width: 25%;">Assurance – For Discussion</th> <th style="width: 25%;">Assurance – For Information Only</th> </tr> </thead> <tbody> <tr> <td><input type="checkbox"/></td> <td><input type="checkbox"/></td> <td><input checked="" type="checkbox"/></td> <td><input type="checkbox"/></td> </tr> </tbody> </table>				Approval	Decision	Assurance – For Discussion	Assurance – For Information Only	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>				
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6.

Enabling Programmes	X
WSC000 - Whole system commissioning and new payments models	<input checked="" type="checkbox"/>
CE000 - Communications and Engagement	<input checked="" type="checkbox"/>
TE000 - Better use of Technology and IT	<input checked="" type="checkbox"/>
ES000 - Estates	<input checked="" type="checkbox"/>
WF000 - Workforce	<input checked="" type="checkbox"/>
MM000 - Medicines Management	<input checked="" type="checkbox"/>
QU000 - Quality	<input checked="" type="checkbox"/>
Promote good governance and proper stewardship of public resources in pursuance of CCG goals and in meeting its statutory duties	<input checked="" type="checkbox"/>

7.

	CCG Values Underpinned in this paper	X
1	Integrity	<input checked="" type="checkbox"/>
2	Transparency	<input checked="" type="checkbox"/>
3	Collaboration	<input checked="" type="checkbox"/>
4	Focus	<input checked="" type="checkbox"/>
5	Action	<input checked="" type="checkbox"/>
6	Energy	<input checked="" type="checkbox"/>
7	Courage	<input checked="" type="checkbox"/>

8. Does this paper provide evidence of assurance against the Governing Body Assurance Framework? Click [here](#) for link

	X
YES	<input checked="" type="checkbox"/>
NO	<input type="checkbox"/>

If you answered yes above, please indicate which principle risk and outline

Principle Risk No	Principle Risk Outline
Principal Risk No: 3.1	Service changes are not for the better
Principal Risk No: 3.5	The constituent GP member practices do not adequately engage with the CCG in its work plans and programmes to change services for the better

9. Does this paper mitigate risk included in the CCGs Risk Registers? If Yes, please outline. Click [here](#) for link

	Ref: Risk No	Outline
Yes	HRW143	Sustainability of Heartbeat Alliance
No	Click here to enter text.	Click here to enter text.

10. Executive Summary

The attached paper details the Better Access Utilisation Report for the month of May 2018. This shows all the services provided under the scheme and their associated utilisation levels.

Elements of this dashboard are used to complete the monthly NHS England GP Five Year Forward View submission including activity levels which are now required on a day-by-day basis. This in turn feeds into the UNIFY reporting trajectories as required by NHS England as part of our annual planning process.

Some highlights to note are:-

Only Thirsk hub offers all service types – GP ; Nurse ; Pharmacist ; Healthcare Assistant ; Nurse Practitioner ; Physiotherapy

Utilisation of all type appointments offered during May was 81% with 8180 appointments offered.

Utilisation of GP appointment slots during May equated to 92%

There were some 53 patients seen by First Contact Physio during May. Of these patients, approx. 92% stated that they would ordinarily have seen their GP if this service hadn't been available. The majority of the patients seen were discharged after first contact with patient education in self care and / or exercises.

Only the Harewood hub is currently offering appointments on a Sunday.

11. Any statutory / regulatory / legal / NHS Constitution Implications

The report helps to demonstrate compliance with delivering its requirements under the General Practice Five Year Forward View, including the national target to deliver extended access in primary care.

12. Equality Impact Assessment Click [here](#) for link

Individual projects will be taken through the EIA process as required linked to the CCG's Programme Management approach.

13. Implications / Actions for Public and Patient Engagement

The previous engagement with patients and the public during summer 2016 clearly demonstrated the need for effective and integrated primary and community care services, including social care. The engagement provided a series of key messages which are still being utilised, for example within the design and implementation of the extended access service.

14. Recommendations / Action required

The Primary Care Commissioning Committee is asked to note the content of this report and the progress that is being made against the delivery of the CCG's primary care strategy.

15. Monitoring

Individual CCG projects are also monitored through the CCG's programme management approach.

For further information please contact: Shirley Moses

Please note this is a cover sheet only. Please ensure a more detailed paper is attached as an appendix.