



# Consultation on building a sustainable future for the Friarage Hospital

Hambleton, Richmondshire and Whitby CCG  
South Tees Hospitals NHS Foundation Trust



# What is the consultation about?

South Tees Hospitals NHS Foundation Trust in partnership with NHS Hambleton, Richmondshire and Whitby Clinical Commissioning Group has developed options for local urgent care and a vision for the sustainable future of the Friarage Hospital.

We are inviting local people, staff, patients, carers and partner organisations to tell us what they think about the proposed options and the vision for the future of the hospital. Please take the time to complete this short survey to tell us what you think and help us develop a sustainable future for the hospital.

For further information about the vision and the options for local urgent care, please read the consultation document at:

**[www.hambletonrichmondshireandwhitbyccg.nhs.uk](http://www.hambletonrichmondshireandwhitbyccg.nhs.uk)**

The survey will take around 10 minutes to complete and the consultation closes on 6th December 2019 so please complete it by then.

## How we will use your information and your rights

NHS Hambleton, Richmondshire and Whitby CCG has asked an independent organisation, Enventure Research, to collect survey responses so that your responses remain confidential. The CCG will receive a report on the findings and anonymised data from the survey.

Under data protection law, you may ask for a copy of your response to this survey or other information we hold about you. You may also ask us to delete your response.

If you have any questions about completing this questionnaire, please call the survey helpline on 0800 0092 117 or email [helpline@enventure.co.uk](mailto:helpline@enventure.co.uk)

If you have any questions about completing this questionnaire or about your rights on privacy please call the survey helpline on 0800 0092 117 or email: [helpline@enventure.co.uk](mailto:helpline@enventure.co.uk)

## Proposed vision for the Friarage Hospital

South Tees Hospitals NHS Foundation Trust has developed a proposed vision and supporting clinical model for the future of the Friarage Hospital that will ensure its sustainability for the next 10 to 15 years. This includes:

- access to acute assessment and ambulatory care
- consultant-led care with daily admissions
- access to urgent care in an Urgent Treatment Centre including children's minor illness
- daily inpatient care for people that do not need specialist services
- diagnostic services
- integrated services for frail and elderly people, supporting them to stay at home for as long as it is safe to do so
- short stay elective surgery and day cases for specialities including orthopaedics, urology, breast surgery and gynaecology
- extended recovery in theatre to ensure safe surgery for more complex cases
- prompt transfer to and from specialist services at other hospitals
- a full range of outpatient services

This new model of hospital services would mean that 90 per cent of people who are currently cared for at the Friarage Hospital would continue to receive their care at the hospital. Therefore, nothing will change for 9 out of 10 patients.

Patients who require the expertise and facilities of an emergency department (A&E) or critical care would be directed or transferred to The James Cook University Hospital in Middlesbrough or another provider if closer.



**Q1 To what extent does the proposed vision for the future of the Friarage Hospital meet the needs of you, your family and anyone you care for?**

- Completely meets needs    Somewhat meets needs  
 Neither meets needs nor fails to meet needs    Somewhat fails to meet needs  
 Completely fails to meet needs    Don't know

**Q2 Do you have any comments about the proposed vision?**

### Options for the future of local urgent care

There are two proposed options for the future of local urgent care:

**Option 1** - A 24 hour 7 day a week Urgent Treatment Centre for adults and children with minor injuries and minor illnesses.

**Option 2** - A 16 hour Urgent Treatment Centre for adults and children with minor injuries and minor illnesses open 7 days a week, 8am to midnight.

**Q3 Which of these two options is your preferred option?**

- Option 1 - 24 hour Urgent Treatment Centre  
 Option 2 - Urgent Treatment Centre open 8am to midnight  
 Either    Neither    Don't know

**Q4 To what extent do these options meet the needs of you, your family and anyone you care for?** Select one answer for each option

	Completely meets needs	Somewhat meets needs	Neither meets needs nor fails to meet needs	Somewhat fails to meet needs	Completely fails to meet needs	Don't know
24 hour Urgent Treatment Centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Urgent Treatment Centre open 8am to midnight	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Q5 Do you agree the criteria we have used to arrive at our proposed options are the right ones? (Safety/quality, accessibility, feasibility, affordability, clarity for the public (where to go and when) opportunity for integration)**

- Strongly agree    Agree    Neither agree or disagree    Disagree  
 Strongly disagree



**Q6 Do you have any comments on the criteria?**

**Q7 Do you have any comments about Option 1 (24 hour Urgent Treatment Centre)?**

**Q8 Do you have any comments about Option 2 (Urgent Treatment Centre open 8am to midnight)?**

**Q9 Are there other options we should consider?**

### Aspects of care

**Q10 If you or someone you care for is unwell and needs to be in hospital, what three things do you feel are the most important?**

Select up to three options from the list below

- Access to and from hospital    Quality and safety of care    Range of services available  
 Easy access for family and friends    Quality of the environment in hospital  
 Waiting times for treatment    Duration of treatment    Other    Don't know

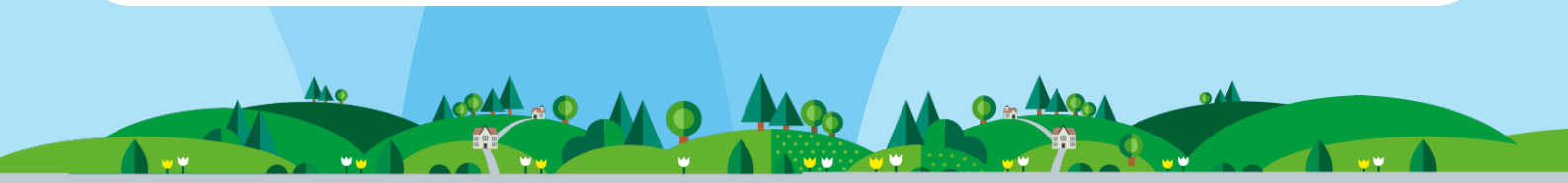
**Other - Please specify**

### Travel

**Q11 How easy or difficult would you find it to travel to the following places during the day?**

Select one answer for each

	Very easy	Fairly easy	Neither easy nor difficult	Fairly difficult	Very difficult	Don't know	Not applicable
Friarage Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The James Cook University Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Darlington Memorial Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



**Q12 How would you travel to the following places during the day?**

Select as many as apply for each

	Walk	Cycle	Drive my own car / in car with my spouse or partner	With friend or relative in their car (other than spouse or partner)	Taxi	Bus	Train	Don't know	Not applicable
Friarage Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The James Cook University Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Darlington Memorial Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Q13 How easy or difficult would you find it to travel to the following places at night?**

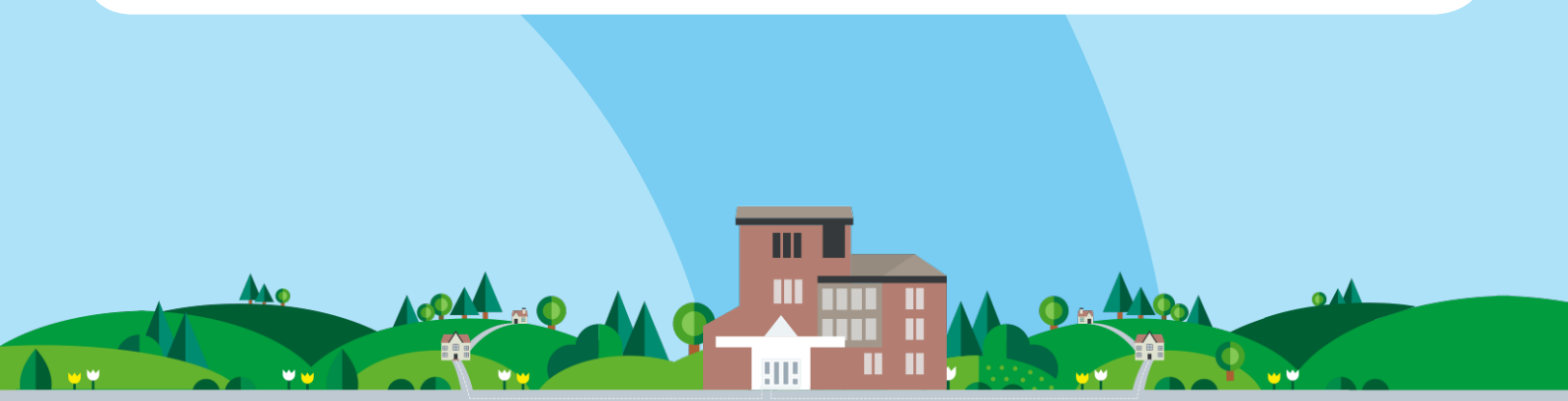
Select one answer for each

	Very easy	Fairly easy	Neither easy nor difficult	Fairly difficult	Very difficult	Don't know	Not applicable
Friarage Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The James Cook University Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Darlington Memorial Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Q14 How would you travel to the following places at night?**

Select as many as apply for each

	Walk	Cycle	Drive my own car / in car with my spouse or partner	With friend or relative in their car (other than spouse or partner)	Taxi	Bus	Train	Don't know	Not applicable
Friarage Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The James Cook University Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Darlington Memorial Hospital	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## About you

These questions are completely optional. If you do not wish to answer a question, please tick 'Prefer not to say'. The information is collected anonymously and cannot be used to identify you personally.

### Q15 How far away do you live from the Friarage Hospital?

- 0-5 miles     11-20 miles     More than 30 miles     Prefer not to say  
 6-10 miles     21-30 miles     Don't know

### Q16 What are the first 4 digits of your home postcode?

We only need the first 4 digits e.g. DL7 0  
so individual households cannot be identified

### Q17 How old are you?

- 16-17     18-24     25-34     35-44     45-54     55-64  
 65-74     75 or older     Prefer not to say

### Q18 What is your gender?

- Male     Female     Other     Prefer not to say

### Q19 Does your gender identity match your sex as registered at birth?

- Yes     No     Prefer not to say

### Q20 Are you currently pregnant or have you been pregnant in the last year?

- Yes     No     Prefer not to say     Not applicable

### Q21 Are you currently...?

- Single (never married or in a civil partnership)     Cohabiting     Married  
 In a civil partnership     Separated (but still legally married or in a civil partnership)  
 Divorced or civil partnership dissolved  
 Widowed or a surviving partner from a civil partnership     Prefer not to say

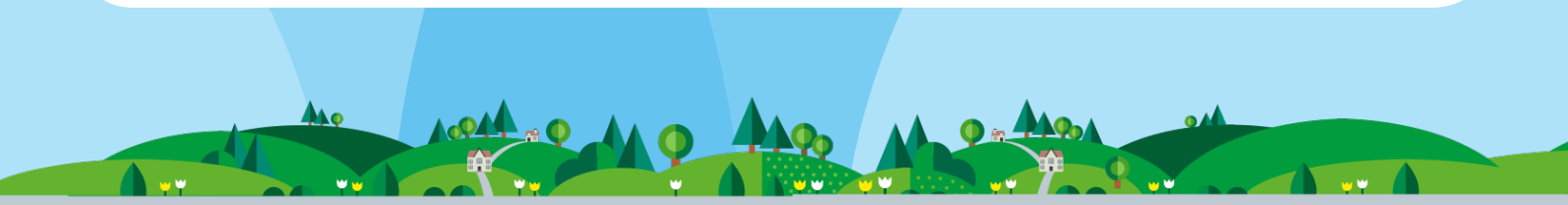
### Q22 Do you have a disability, long-term illness, or health condition?

- Yes     No     Prefer not to say

### Q23 Please can you tell us what your disability, long-term illness or health condition relates to? Select all that apply

- A long standing illness or health condition (e.g. cancer, HIV, diabetes, chronic heart disease, or epilepsy)  
 A mental health difficulty (e.g. depression, schizophrenia or anxiety disorder)  
 A physical impairment or mobility issues (e.g. difficulty using your arms or using a wheelchair or crutches)  
 A social / communication impairment (e.g. a speech and language impairment or Asperger's syndrome / other autistic spectrum disorder)

(continued on next page)



- A specific learning difficulty (e.g. dyslexia, dyspraxia or ADHD)
- Blind or have a visual impairment uncorrected by glasses
- Deaf or have a hearing impairment
- An impairment, health condition or learning difference that is not listed above
- Prefer not to say

**Q24 Do you have any caring responsibilities?** Select all that apply

- None
- Primary carer of a child or children (under 2 years)
- Primary carer of a child or children (between 2 and 18 years)
- Primary carer of a disabled child or children
- Primary carer or assistant for a disabled adult (18 years and over)
- Primary carer or assistant for an older person or people (65 years and over)
- Secondary carer (another person carries out main caring role)
- Prefer not to say

**Q25 Which race or ethnicity best describes you?** Select one only

- Asian/British Asian: Bangladeshi
- Asian/British Asian: Chinese
- Asian/British Asian: Indian
- Asian/British Asian: Pakistani
- White: British
- White: Irish
- White: European
- Black/British Black: African
- Black/British Black: Caribbean
- Mixed Race: Black & White
- Mixed race: Asian & White
- Gypsy or traveller
- Prefer not to say
- Another race or ethnicity - write in box below

**Other race or ethnicity** Please specify

**Q26 Which of the following terms best describes your sexual orientation?**

- Heterosexual/Straight
- Gay man
- Gay woman or lesbian
- Bisexual
- Asexual
- Prefer not to say
- Other

**Q27 What do you consider your religion to be?** Select one only

- No religion
- Christianity
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Prefer not to say
- Other religion

**Q28 Do you or a member of your immediate family currently serve, or have previously served, in the armed forces?**

- Yes
- No
- Prefer not to say

**Thank you for taking the time to take part in the consultation. Your views are greatly appreciated. Please return the completed questionnaire using our pre-paid envelope or post your completed questionnaire by 6th December 2019 to: Enventure Research, Thornhill Brigg Mill, Thornhill Beck Lane, Brighouse HD6 4AH**



For more information including a full copy of the consultation document  
please visit:

[www.hambletonrichmondshireandwhitbyccg.nhs.uk](http://www.hambletonrichmondshireandwhitbyccg.nhs.uk)  
or telephone **01609 531397**

You can also find out more or send questions via email and social media:

Email: [hrwccg.hrwccgenquiries@nhs.net](mailto:hrwccg.hrwccgenquiries@nhs.net)

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